

I. COURSE DESCRIPTION:

This course offers theoretical, research-based and applied information regarding diverse populations in Ontario, and will provide students the opportunity to learn about the needs, barriers and strengths of these populations. Students will gain basic understanding of the populations studied. Students will learn entry level engagement skills and how to adapt assessment, intervention and referral strategies to address client needs. Emphasis will be on older adults, persons with disabilities, and Lesbian, Gay, Bisexual, Transgendered, Transsexual, Two-Spirit, Intersex and Questioning (LGBTTTIQ) individuals. This course provides a basis for further skill and knowledge development in the SSW 400: SSW Advocacy in a Multicultural Society course.

II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

Upon successful completion of this course, the student will demonstrate the ability to:

1. Identify social work values, ethics and standards of practice universal to social service work practice with all individuals, families, groups and communities.

Potential Elements of the Performance:

- Demonstrate knowledge of Ontario College of Social Workers and Social Service Workers (OCSWSSW) Code of Ethics
- Demonstrate the incorporation of social work values and standards of practice into applied practice
- Demonstrate ability to apply social work concepts and principles to understanding strengths and challenges of diverse populations
- Demonstrate an understanding of and ability to apply anti-oppressive practice principles
- Demonstrate an understanding of the social construction of ageism, homophobia and ableism and ability to apply effective social work methods to confront and address

2. Identify and utilize interventions that respect diversity and promote strengths, well-being and facilitate positive change in each population studied

Potential Elements of the Performance:

- Assess, in collaboration with populations served, the social/emotional needs of individuals and groups
 - Demonstrate knowledge of community agencies and programs designed to meet the needs of the identified populations
 - Plan selected strategies to foster therapeutic relationships
 - Identify community resources, services offered and referral methods
 - Identify appropriate assessment tools within scope of practice of social service work
 - Ability to conduct an interview using interviewing skills and knowledge of the population
 - Identify how to evaluate success of the results of strategies and how to make necessary adaptations based on outcomes
3. Understand the strengths and challenges for each population studied utilizing an ecological framework

Potential Elements of the Performance:

- Utilize a biopsychosocial-spiritual and multi-level (micro, mezzo and macro) approach to assess and plan supports and interventions
 - Demonstrate ability to understand risk and protective factors relevant to each population
 - Identify and articulate strengths and challenges, risk and protective factors relevant to social service practice and support of individuals, families and communities
 - Identify and understand the social determinants of health that impact each population
4. Design and implement strategies that promote client advocacy and community education to enhance the resilience, strengths and abilities of each population studied

Potential Elements of the Performance:

- Demonstrate ability to use professional literature and research to locate credible data on populations served
- Demonstrate ability to identify and address areas of strengths and risk within each population

- Identify existing community resources available to each population
5. Perform ongoing self-assessment to enhance professional competence

Potential Elements of the Performance:

- Develop working awareness of personal values and beliefs in relation to populations served
- Integrate self-assessment into regular practice by expressing in verbal or written form personal thoughts and reactions to course materials in a professional, respectful manner
- Develop a personal plan to address potential biases that may negatively impact on professional practice or that are incongruent with social work ethics and values

III. TOPICS: The course will include, but may not be limited to, the following topics (additional topics will be discussed as time permits/need is identified)

1. Demographics of each population
2. Both common and unique strengths and needs of each population in relation to social determinants, quality of life, social support and advocacy
3. Community services/supports and referral methods
4. Effective engagement, interviewing, assessment, intervention and referral strategies relevant to each population
5. Role of SSW's in supporting individuals and groups within each population
6. Developing ability to resource self as a professional to learn about and keep updated on needs of/effective interventions related to each population

IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Chapters 11, 12 and 13 in Social Work in Canada: An Introduction (text used in SSW 105).

Journal, newspaper, website and other readings will be assigned on an ongoing basis. Articles may be posted through permanent links on Desire to Learn (D2L) and/or provided to students.

V. EVALUATION PROCESS/GRADING SYSTEM:

1. Interview with an older adult	30%
2. In class activities/case studies/notes Participation/professional development	20%
3. Midterm and Final exams	50%

Further detail will be provided in the addendum distributed in class or posted on D2L.

The following semester grades will be assigned to students:

<u>Grade</u>	<u>Definition</u>	<u>Grade Point Equivalent</u>
A+	90 – 100%	4.00
A	80 – 89%	3.00
B	70 - 79%	2.00
C	60 - 69%	1.00
D	50 – 59%	0.00
F (Fail)	49% and below	
CR (Credit)	Credit for diploma requirements has been awarded.	
S	Satisfactory achievement in field /clinical placement or non-graded subject area.	
U	Unsatisfactory achievement in field/clinical placement or non-graded subject area.	
X	A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course without academic penalty.	

NOTE: Mid Term grades are provided in theory classes and clinical/field placement experiences. Students are notified that the midterm grade is an interim grade and is subject to change.

Student Success: College Practice Statement

If a faculty member determines that a student is at risk of not being academically successful, the faculty member may confidentially provide that student's name to Student Services in an effort to help with the student's success. Students wishing to restrict the sharing of such information should make their wishes known to the coordinator or faculty member.

Student Success: SSW Professor Approach

This professor will explain the student success strategy to students. The professor will request students sign a SSW Program Consent/Authorization to determine permission to release pertinent information to Student Services in order to promote and support student success and retention.

VI. SPECIAL NOTES:

Attendance:

Sault College is committed to student success. There is a direct correlation between academic performance and class attendance; therefore, for the benefit of all its constituents, all students are encouraged to attend all of their scheduled learning and evaluation sessions. This implies arriving on time and remaining for the duration of the scheduled session. Late arrivers are welcome to join the class after the first break. A failing grade or or reduction by one grade may occur if less than 75% of classes are attended.

Students are expected to learn and display professional social service worker behaviours. The classroom is an excellent place to begin to practice these. These behaviours are attached in the 'Professional Development and Participation Guidelines'. If everyone in the class develops and uses these skills, we will have a safe and respectful environment to explore and discuss many issues.

VII. COURSE OUTLINE ADDENDUM:

The provisions contained in the addendum located on the portal form part of this course outline.